

# LION MINTS

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# NEWSLETTER



## January Edition

### Stock Update

GREAT NEWS ... We are now back on top of orders and have stock on hand of all products!!!



### Peppermint Drops

These are no longer available and have been removed from the order sheet.



### Display Items

Please note that the display items can only be purchased together with a Stock Order.

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## Mint Order Fact Sheet

Please review the Mint Order Fact Sheet before placing your next order, as there have been changes made. All orders must be lodged on the current order form and sent via email.

## New Orders on Hold

New Orders on hold if unpaid invoices exceed 90 days overdue.



## Damaged or Lost in Transit Products

If a product is damaged during transit, contact Dollar Sweets. You will need to provide details of the extent and type of damage and the quantity and type of goods affected. Dollar Sweets will lodge a complaint with the freight company on behalf of the relevant Lions Club. Photographic evidence of damaged goods may be requested so it is advised to hold onto any damaged goods until you have spoken to Dollar Sweets.

Goods lost in transit will only be replaced once confirmation has been received from the courier that the order is unrecoverable. Once confirmation has been received, replacement goods will be sent on the next available dispatch day.

Dollar Sweets must be notified as soon as possible of any damaged or lost in transit goods. Credits claims may be rejected if too much time has lapsed.